Creating & Sustaining a Culture of Belonging





Elevated Diversity: Legal Expertise







The Multi-Disciplinary
Team Approach









Madeline Miller, JD and LLM Lead Legal Consultant

Session Overview

- Discuss the concept of belonging
- Review studies that illustrate its impact from a cultural and organizational perspective
- Explore the correlation between belonging and inclusion
- Look at practical ways to align belonging to organizational core values







"40% of people say that they feel isolated at work".

-Harvard Business Review

Poll:

Over the course of my career, I have experienced a sense of isolation or a sense that I just didn't belong in the workplace:

- Not at all
- Maybe a little
- A lot
- An awful lot



How Did We Arrive **Here.**

Our Evolution.

D&I:

Diversity & Inclusion

DEI:

Diversity, Equity & Inclusion

DEIB:

Diversity, Equity, Inclusion & Belonging



Diversity, Equity, Inclusion & Access

JEDI:

Justice, Equity, Diversity & Inclusion

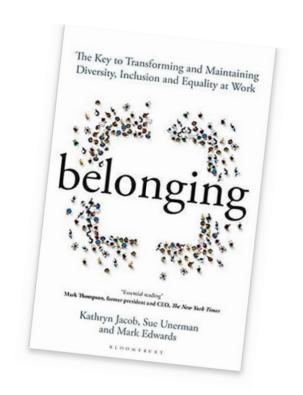
EDI:

Equity, Diversity & Inclusion

Inclusion & Belonging: Defined.

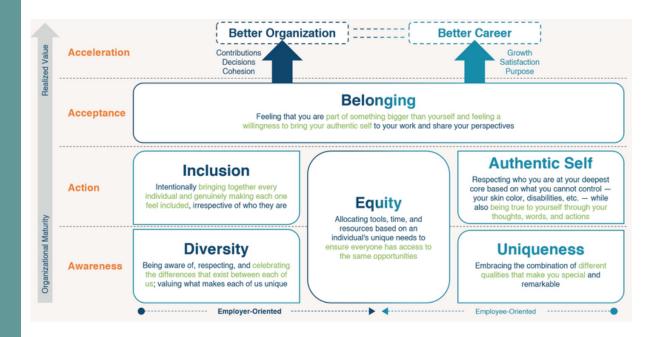
Simply put, **inclusion** involves efforts and behaviors that can be fostered by the organization or actually by the people in it.

Belonging is something that employees themselves feel and results from organizational inclusion efforts.



Our Evoluation.

Creating connection...
and a sense of
belonging
among employees is the
the ultimate goal of DEI



Source: Academy to Innovate HR

Belonging: Is Good for Business.

Well-being

People who feel like they belong are almost three times as likely to have a greater sense of **well-being: 78% versus 28%** (Qualtrics)

Retention

Employees scoring the highest levels of belonging have a **34% higher intent to stay** than those scoring low levels. (BetterUp)

Productivity

Those teams who score in the top 20% for engagement have an **81% difference in absenteeism** & **43% difference in turnover.** (Gallup)



Belonging: Good for People in Business.

 When people feel like they belong and are valued and considered, they are more likely to give their best effort and stay with an organization far longer than if they didn't.

 Happier, more motivated employees + better retention and work product = everyone wins.



Exercise

10 in 10



Find 10 things that each person in your breakout room share in common

- Quick rules items not allowed:
 - anything related to work
 - any clothing item
 - any body part

INSTRUCTIONS:

- Groups of 6 in your breakout room.
- You'll have 10 minutes to identify what you have in common.
- Assign a reporter to take notes and willing to speak on behalf of your group.



• Debrief:

 10 things that each person in your breakout room share in common

Key Concept: Belonging & Safety.



Psychological safety means feeling safe to take interpersonal risks, to speak up, to disagree openly, to surface concerns without fear of negative repercussions or pressure to sugarcoat bad news*.

When we feel we belong somewhere, we feel cared about. We can relax, breathe, express ourselves and be ourselves.

Source: McKinsey

Key Concept: Belonging.

10 Belonging Building Strategies:

- Confront reality
- Get Leadership involved on a formal and demonstrative level
- Right the wrongs (no matter how painful)
- Create transparency through effective communications
- Practice Accountability

- Provide Training/Resources
- Form, sustain, and fully support Employee Resource Groups (ERGs and Affinity Groups
- Create employee connectivity opportunities
- Create a vehicle for anonymous employee feedback
- Extend Trust



Session Summary

- We all want to feel a sense of that we Belong
- What Belonging looks like and feels like and what it does not
- The role Belonging plays in DEI)
- Strategies you can implement to effect organizational change and personal growth and impact

Take the "We All Belong" Challenge.

• Review the 25 Strategies for Creating & Sustaining a Culture of Belonging Handbook



 one focused on implementing organizational change through reconsidered practices, policies, and procedures to share with leadership or HR

 and the other focused on implementing change from how you operate

And if you've successfully started the 'Belonging' conversation within your organization, email "We all Belong" to BelongingChallenge@ElevatedDiversity.com and you'll receive copies of the Belonging book for your leadership team*.



